iSI - Netsecure - Add User -ClientAdminFlow

Generated from iRise 04/14/11 12:31 PM

1 Client Admin: Add User Flow



- 1.1 GREEN:"Happy Path" for Client Admin adding a brand new user BLUE: Indicates optional/conditional step ORANGE: User found in ADP db, but not yet registered in Netsecure RED: Stops add new user process, exact match found in Netsecure
- 1.2 WELCOME SCREEN: From the Welcome screen, under User, select Add.
- 1.3 ENTER NAME: System searches for match, this action captures required info that will pre-populate if a new user must be created.
- 1.4 NO, CREATE NEW USER: Search process does not result in a match, a new user must be created.

1.4.1 Add User process begins

- 1.5 YES, ASSOCIATE IN FEED/PAN/FEDERATED: This person is found, perhaps in a payroll feed, but not yet a Netsecure user.
 - 1.5.1 Enter into Add User process
- 1.6 YES, ALREADY A USER: This person already exists in the Netsecure database. System puts them within the "Manage User" area for that individual.
 - 1.6.1 User settings may be changed here.
- 1.7 ASSIGN PRODUCTS: Is conditional. Only presented if creating a Self Service User.
- 1.8 USER ID AND SECURITY Q&A: UID is issued and displayed along with the assigned User Role. Security Question and Answer is set.
- 1.9 DONE: Option to Assign Profiles: Scenario ends on the (new) Manage User area. If applicable, profiles may be assigned.

2 0_How to Review an iRise Simulation



This is the area where you would write requirements to annotate the simulation.

3 0_Scenario Start Page

nulation (aka visual representation of requirements) of functionality for the <i>[project]</i> project.	Toolbar Controls: View more about how to review the simulation
scription: [desc],	Expand/Collapse Directory Link to Start Page
	Simulation Document Sample Project / Start Page
	Simulation Document Export to MS Word View View Close File
	Views Add Comment File View
	Toggle Views Add Comment View Option
order to assist with the navigation and use of the simulation please ensure that alder-walkthrough notes have been enabled. Enable the Guide now by clicking on the icon sated in the iRise bar in the bottom left corner of the page. e scenarios listed below are active within this iDoc. Please click a scenario name to start a associated simulation.	Id 9 of 35 Id Comment Panel: OFF Guides: OFF True Logic: OII First Page / Page Back Page Forward / Last Page Toggle Comments 0n / Off Toggle Guides: Toggle Logic 0n / Off Toggle Logic 0n / Off
Scenario A: Client Admin Add User Flow	The home icon s been added to every page of the simulation. Click it at any time to return to this scenario start page.
Scenario B: ADP Admin Add User Flow	
Scenario B: ADP Admin Add User Flow	

4 1-Welcome Screen

ADP Net	secure					Reports Re	sources Help	My Account Home	POD Logout
					Frequent	Tasks Select	t an Action 🖌 🛩	for user ID:	
Add User	Find User	Acme							<date></date>
	Wel	come to NetSecu	ure iSI sec	urity manag	ement tool	!			
	You I	have been success	fully logged	in and can no	1000				
		Users: Add Users ar reset passwords; ar	nd Find Users nd assign prol	to review, mod iles	ify or delete u	iser profiles; re	issue digital ce	rtificates;	
		If you are here to R feature above.	leissue a Cerl	ificate or Reset	a Password fo	or a user, use ti	he Frequent Ta	sks	
		Thank you!							

LOGIN - User logs into Netsecure and comes to "Welcome" screen.

MENU ITEM - Under "Users" select "Add"

5 2-User Info

	6.0		Reports Resources Help My Account Home POD
			Frequent Tasks Select an Action 🖌 for user ID:
ldd User	Find User	Acme	
ld User			
> Enter User Inf	o > Select User Settin	ngs > Set Security Q&A	
Enter the user's	s information requested	on this screen.	
* = Required			Tips
* First Name:		- 1	 Social Security Number
* Last Name:			O Employee ID
*E-mail Addre	ss:		○ None
			Enter again to confirm
< <back no<="" td=""><td>ext>> Can</td><td>cel</td><td></td></back>	ext>> Can	cel	

REQUIRED INFO: First Name, Last Name, E-mail are required fields.

OPTIONAL: Social Security Number and Employee ID are optional and exclusive, user may enter on, the other or none. Default state prompts user to enter SSN.

NEXT BUTTON: Searches system for all potential matches.

MESSAGE: If system returns no users, display informational message directing user to click (enabled) Add New User button

DATA CAPTURE: Input values are captured for use if New User process continues.

PAGINATION: Not representative of data, for concept only.

If one user is found, disable Add New User button -- confirm with with Pawan

Add new User button is ONLY available when either email, ssn, emp id is NOT found -- confirm with with Pawan

ADD NEW USER BUTTON: Begins the process wizard to create a New User.

**** Do NOT mask Emp ID

Netse	cure _{6.0}			Reports	s <u>Resources</u> <u>Help</u>	My Account Home POD
				Frequent Tasks	Select an Action 🛛 🛩	for user ID:
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ld User						
> Enter User Info	> Select User Setting	s > Set Securit	y Q&A			
Enter the complet	e user information requ	uested on this scr	een.		-	
* = Required					Tips	
* First Name:	[First Name]			🔿 Social Security Numb	er	
* Last Name:	[Last Name]			O Employee ID		
*E-mail Address:	[E-mail Address]			None		
				[Social Securit [Soc Enter	cial Securit ragain to confirm	1
No Records Foun	d				Add New User	
Last Name	First Name	User ID	E-mail Address	Last 4 Digits of SSN	Employee ID	
		-				
< <back next<="" td=""><td>Cance</td><td>3</td><td></td><td></td><td></td><td></td></back>	Cance	3				

6 2.5a-User Search Result (no match found)

REQUIRED INFO: First Name, Last Name, E-mail are required fields.

OPTIONAL: Social Security Number and Employee ID are optional and exclusive, user may enter one or the other. Default state, neither are selected.

NEXT BUTTON: If there are no records found, Next is disabled.

MESSAGE: If system returns no users, display informational message directing user to click (enabled) Add New User button

DATA CAPTURE: Input values are captured for use if New User process continues.

PAGINATION: Not representative of data, for concept only.

ADD NEW USER BUTTON: Begins the process wizard to create a New User.

If exact match found, disable Add New User button - confirm with with Pawan

	6.0				Reports R	tesources Help	My Account H	ome POD
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d User								
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Enter the complete	user information requ	ested on this scree	en.					
* = Required						Tips		
* First Name:	[First Name]			O Social	Security Number			
* Last Name:	[Last Name]			O Emplo	yee ID			
* E-mail Address:	[E-mail Address]			None				
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There are multi Note: To perfo 7 Records Found	ple users associated with rm user maintenance task	this information. To a s on existing users (:	add a new user, not included in tr included in the results), select th	LSocia he results, click / ne user record an	Add New User. nd click Next.	Securit n to confirm Add New User		
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There are multi Note: To perfo Records Found Last Name Doe Doe Doe Doe Doe Next	ple users associated with rm user maintenance task First Name Amy Amy Amy Arnold	this information. To a is on existing users (User ID AD-123 AD-345	add a new user, not included in th Included in the results), select th E-mail Address a-doe1@acme.com a-doe@acme.com a.doe@acme.com	Eocia he results, click le user record at	Add New User. d click Next.	Add New User		

7 2.5b-User Search Result (result Doe-Ray)

REQUIRED INFO: First Name, Last Name, E-mail are required fields.

OPTIONAL: Social Security Number and Employee ID are optional and exclusive, user may enter one or the other. Default state, neither are selected.

RADIO BUTTONS: Within the result set, radio selects a pre existing individual. One radio must be selected if Next button is to be clicked.

NEXT BUTTON: is conditional in the fact that next stp/screen is dependent upon status and role of selected record.

MESSAGE: If system returns no users, display informational message directing user to click (enabled) Add New User button

DATA CAPTURE: Input values are captured for use if New User process continues.

PAGINATION: Not representative of data, for concept only.

ADD NEW USER BUTTON: Begins the process wizard to create a New User.

If exact match found, disable Add New User button - confirm with with Pawan

			E E E	requent Tasks	Select an Action	for user ID:
ld User	Find User	Acme				<
d User						
> Enter User Info	> Select User Setti	ings > Set Security Q&A				
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User Type:	🖲 User will be in	ncluded in your <autopay> system</autopay>	n(s).			
	O User is an included in yo	dependent contractor, consultant our <autopay> system(s).</autopay>	, offshore associate or anoth	ner type of perso	n and will not be	
User Role:	Self Service	User: User can access ADP servi	ces to view their company ar	nd personal info	mation.	
	O Product User User cannot ; Master or Use but still canno	r: User can be assigned profiles to perform security tasks in Netsecur er Admin to perform limited securi of create users or assign product ;	o administer ADP products s e. If required, user may be p ly tasks such as resetting pa profiles.	such as Payroll, H romoted to the s asswords or reis	HR, Benefits, etc. ecurity role of User suing certificates,	
	Security Adm In addtion, us	n inistrator: User can create Produ ser can be assigned profiles to adı	ct Users, reset passwords, minster ADP products.	and reissue cert	ificates in Netsecure.	
	Security Mas Security Mast	ster: User can perform all the task: ters and Security Administrators ar	s of Security Administrator. Ir nd can be assigned profiles	n addition, user o to administer AD	an create other P products.	
< <back ne<="" td=""><td>xt>> C</td><td>Cancel</td><td></td><td></td><td></td><td></td></back>	xt>> C	Cancel				

8 3a-User Settings: Found? NO, Create New User

FIRST NAME; LAST NAME; E-MAIL ADDRESS: Are auto-populated with data input from previous "Search" screen.

USER TYPE RADIO BUTTONS: Associate or Contractor. Default is Associate. This is the Certificate Download Information (formerly a check box)

NEXT BUTTON: Saves data, proceeds to nexts screen of wizard.

CANCEL BUTTON: Returns user to the "Search" screen

USER ROLE RADIO BUTTONS:

****Self Service User is dynamic, upon hitting Next for SSU, User presented with a choice, if applicable

			Frequent Tasks	Select an Action 🖌 🛩	for user ID:
Add User	Find User	Acme			<d< th=""></d<>
dd User					
> Enter User Info	> Select User Setti	ngs > Set Security Q&A			
Name: FirstName	.LastName	E-mail Address: EmailAddress.	<variable:></variable:>	<2000>	
User Access Role:	 Self Service L 	Iser: User can access ADP services to view their c	ompany and personal infor	mation.	
	Product User: User cannot p User Master o certificates, b	: User can be assigned profiles to administer ADF berform security tasks in Netsecure. If required, u or User Admin to perform limited security tasks s but still cannot create users or assign product pro	⁹ products such as Payroll iser may be promoted to tl uch as resetting passwor ffiles.	, HR, Benefits, etc. he security role of ds or reissuing	
	Security Adm	inistrator: User can create Product Users, reset pa er can be assigned profiles to adminster ADP prod	asswords, and reissue cert ucts.	ificates in Netsecure.	
	Security Mast	ter: User can perform all the tasks of Security Admi ers and Security Administrators and can be assigne	nistrator. In addition, user c ad profiles to administer AD	an create other P products.	
< <back next<="" th=""><td>b> C</td><td>ancel</td><td></td><td></td><td></td></back>	b> C	ancel			
2					
8					

9 3b-User Settings: Found? YES, In Feed / PAN/ Federated User

NOTE: Do not show Self Service User option for Feed Only associates.

10 3c-Found? YES, already a User

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			Fre	quent Tasks Select an Action	ior user ID:
Add User	Find User Acn	ne			<d< th=""></d<>
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ew User Info	View User Info				
it User Info	Bareanal Info				
sign Profiles	Fersonarinno			140.200	
eset Password	Name:	Leslie Anders	User ID:	AD-123	
issue Certificate	Email:		Phone Number:	973-974-6945	
move Certificate	User Settings				-
ange Status	Statue	Activo			
lete	Jien Access Polo	Product liger: Liger cap	he assigned profiles to administer	ADP products such as payroll	
	User Access Role.	HR, Benefits, ets. User ca	annot perform security tasks in Ne	tsecure.	
	User Type:	This user is an independer	nt contractor, consultant, offshore	e associate or another type of	
		person not included in you (This user will not be aske	rr <autopay> system(s) and ADP d to verify their identity during the</autopay>	cannot verify this user's identity. certificate download process.)	
	Certificate Download	I Information			-
	Temporary Security G	uestion: What was th	e name of your first pet?		4
	Temporary Security A	nswer: Fido			
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	Business Address 2:				
	Business Address 3:				
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	State/Province:	New Jersey			
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11 4-Assign Products

DP Net:	secure _{6.0}		Reports	Resources Help My Account	Home POD Log
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Add User	Find User	Acme			<da< th=""></da<>
dd User					
> Enter User li	nfo > Select User Se	ttings > Set Security Q&A			
Name: FirstNa	ame LastName	E-mail Address: EmailAddress			
Assign ADF	9 Services				
Select the ADF	services to which the	user requires access.			
Select a Servi	ice: Homepage Po	rtal			
< <back< td=""><td>Next>></td><td>Cancel</td><td></td><td></td><td></td></back<>	Next>>	Cancel			
Copyright © 200:	8 ADP Inc., Portions Coj	pyright © 2003		> SITE INDEX > PRIV	ACY > LEGA

12 5-Security Q&A NEW

Netsecure _{6.0}	Reports Resources Help My Account Home POD L
	Frequent Tasks Select an Action 🖌 for user ID:
dd User Find User Acme	×:
id User	
> Enter User Info > Select User Settings > Set Security Q&A	
View ADP Services User ID	
Jser has been created with the user ID provided below.	
User ID: UserID.	
An e-mail with the instructions to access ADP services will be sent to the e-mail	l address provided below.
Intersection of the second this e-mail to an alternate e-mail address, enter it in the field below	W.
E-mail Address: [E-mail Address]	
Select Security Question and Answer	
Select Security question and Answer	u. Dua ida kija ja fumation ka kina comu juma slakalu and ja a namun
communication, either in person, by phone or e-mail. User must change this infor	rmation after logging on to their ADP service.
tote: Security answer must be at least 6 characters long.	
= Required	
* Temporary Security Question	* Temporary Security Answer
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TEMPORARY SECURITY QUESTION AND ANSWER: Are required

13 6-Done

6.0			Reports Resource	s Help My Account Home POD Log
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eslie Anders				
Congratulations! Th To provide administra	ne user ID UserID has been tor access to your ADP serv	assigned to FirstName LastNa i ices, assign a profile to this use	ne , r.	
View User Info				
Personal Info				
Name:	Leslie Anders	User ID:	UserID	
Email:	EmailAddress	Phone Number:	973-974-6945	
User Settings				
Status:	Active			
User Access Role:	Product User: User can b HR, Benefits, ets. User car	e assigned profiles to adminster inot perform security tasks in Ne	ADP products such as payroll, tsecure.	
User Type:	This user is an independent person not included in your (This user will not be asked	contractor, consultant, offshore <autopay> system(s) and ADP (to verify their identity during the</autopay>	associate or another type of cannot verify this user's identity. certificate download process.)	
Certificate Download	Information			
Temporary Security Q	uestion: What was the	name of your first pet?		
Temporary Security A	nswer: Fido			
Business Address				
Country:	USA			
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Business Address 2:				
Business Address 3:	Papaland			
City/Town:	New Jersey			
State Dravince:	NOW DELSEY			
State/Province:	07068			
State/Province: Zip/Postal Code:	07068			
State/Province: Zip/Postal Code: Additional Info	07068			
State/Province: Zip/Postal Code: Additional Info Notes:	07068			
	Find User Anders eslie Anders Congratulations! Tri To provide administra View User Info Personal Info Name: Email: User Settings Status: User Access Role: User Type: Certificate Download Temporary Security O Temporary Security A Business Address Country: Business Address 1: Business Address 2: Business Address 2: Country: Business Address 3: Chirfown:	Find User Acme eslie Anders Congratulationst The user ID User(ID) has been to provide administrator access to your ADP server to provide administrator access to your ADP server to previde user to previde administrator access and the asked to provide administrator access and the asked to previde administrator access address to provide administrator access address 1: a ADP Blvd Business Address 3: Business Address 3: City/Town:	Fire Acme eslie Anders Congratulations! The user ID User(ID) has been assigned to FirstName LastName LastN	Frequent Tasks Select an Active esile Anders Congratulations! The user ID User (D) has been assigned to FirstMane_LastMane, To provide administrator access to your ADP services, assign a profile to this user. View User Info Personal Info Name: Lestle_Anderss User Settings Status: Active User Access Role: Product User: User can be assigned profiles to administer ADP products such as payroll, HR, Benefits, ets. User cannot perform security tasks in Netsecure. User Type: This user is an independent contractor, consultant, offstore associate or another type of person not included in your -Autopaye system(s) and ADP cannot verify this user's identity. (This user will not be asked to verify their identity during the certificate download process.) Certificate Download Information Temporary Security Answer: Fido Business Address Galanters Ja DP Blvd Business Address 2: Business Address 3: Galanters Business Address 3: Galanters 3: Galanters 3:

14 Tips

If you are un	isure of the client's exact ID, use * as a wildcard
character to	substitute the unknown characters. You must
enter at leas	t three characters when using wildcard characters
in your sean	ch.
For example	, to find the client "My Test Company" with the clien
ID "MTC 200	9" , you can enter one of the following phrases :
DMTC*, *200	19, *200*
Do not use (*) between the characters included in the search.